

**PATENT APPLICATION**  
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of

Docket No: Q77141

Emmanuel MARILLY, et al.

Appln. No.: 10/657,160

Group Art Unit: 2168

Confirmation No.: 1014

Examiner: Mahesh H. DWIVEDI

Filed: September 9, 2003

For: SERVICE LEVEL MANAGEMENT

**STATEMENT OF SUBSTANCE OF INTERVIEW**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Please review and enter the following remarks summarizing the interview conducted on  
September 7, 2007:

**REMARKS**

An Examiner's Interview Summary Record (PTO-413) issued on September 17, 2007.

During the interview, the following was discussed.


1. Brief description of exhibits or demonstration: NONE
2. Identification of claims discussed: Claims 1-3, 5-13, and 15-20
3. Identification of art discussed: NONE
4. Identification of principal proposed amendments: See accompanying Amendmnet.
5. Brief Identification of principal arguments: See accompanying Amendmnet.
6. Indication of other pertinent matters discussed: NONE

7. Results of Interview: Examiner indicated that the arguments would be further considered.

It is respectfully submitted that the instant STATEMENT OF SUBSTANCE OF INTERVIEW complies with the requirements of 37 C.F.R. §§1.2 and 1.133 and MPEP §713.04.

**It is believed that no petition or fee is required.** However, if the USPTO deems otherwise, Applicant hereby petitions for any extension of time which may be required to maintain the pendency of this case, and any required fee, except for the Issue Fee, for such extension is to be charged to Deposit Account No. 19-4880.

Respectfully submitted,

  
Diallo T. Crenshaw  
Registration No. 52,778

SUGHRUE MION, PLLC  
Telephone: (202) 293-7060  
Facsimile: (202) 293-7860

WASHINGTON OFFICE

**23373**

CUSTOMER NUMBER

Date: September 24, 2007